

Crosstown Connect Mobility Management Program

Acton, MA and Adjacent Towns



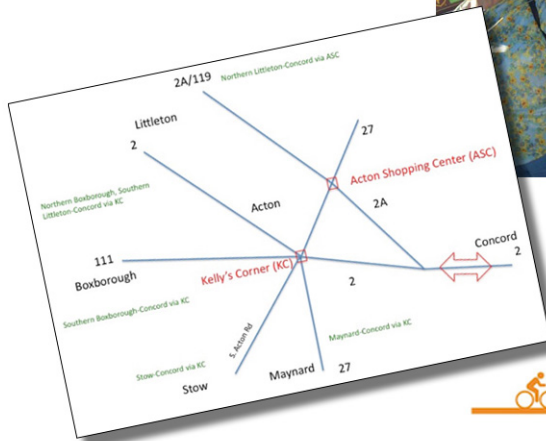
Community Partnership Award – 2015 International City/County Management Association

Recognizing innovative programs among local governments, other governmental entities, and private sector for providing more efficient and effective services.

The Collaborative provided analytical and mapping services as part of a team working with the towns of Acton, Boxborough, Concord, Littleton, Maynard, Stow, and Westford, MA to launch CrossTown Connect, a regional mobility management program.

The project transformed current disparate, uncoordinated, and incomplete transportation services in the region into a new cooperative and coordinated system. The towns' Councils on Aging consolidated their previously separate shuttles and on-demand ride services under a single centralized dispatch call center, increasing each community's daily dispatch hours and ridership.

For its work, the collaborative received the 2015 Community Partnership Award from the International City/County Management Association, recognizing innovative programs among local governments, other governmental entities, and private sector for providing more efficient and effective services.



CrossTownConnect

